



CITY OF SOUTHAVEN

Top of Mississippi

Utility Department

Re: DO NOT DISCONNECT ORDER

To City of Southaven Residents;

As you are aware, due to the COVID-19 Pandemic, Governor Reeves issued a State of Emergency for the State of Mississippi. Under this emergency order the Mississippi Public Service Commission then issued a Do Not Disconnect Order to all Utilities in the State. This order was due to expire on May 15, 2020, but has been extended to Tuesday, May 26, 2020. At this time the order will expire and will not be extended beyond this date. Thus, if your account is past due and delinquent, then your utility will be subject to termination starting in June of 2020. The reason for this extension on the order is to give the customer time to make arrangements to bring their account to current status.

If your account is past due or delinquent, then this letter is considered as your final notice. Please make arrangements to bring your accounts up to current status to avoid any interruptions in your service. Please call the Water Department at 662-393-7353 with any questions or concerns.

Thank you